

October 24, 2025

VIA ELECTRONIC MAIL

Stephanie De La Rosa, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Extension of Winter Moratorium Protection From Termination of Service

Dear Ms. De La Rosa:

In response to Speaker of the House K. Joseph Shekarchi's request to Rhode Island Energy, ¹ I am writing on behalf of the Company to inform the Public Utilities Commission (the "Commission") that the Company would propose to extend the winter moratorium protection from termination of gas and electric service to Rhode Island residential customers to begin effective Monday, October 27, 2025.

In addition, the Company proposes that active military personnel, federal employees, and government contractors directly impacted by the current federal government shutdown be recognized as eligible for a payment hold on their accounts during the pendency of that shutdown, without the imposition of a penalty and without the threat of service termination. Eligible active military personnel, federal employees, and government contractors would be able to contact the Company at 855-743-1101 for instructions on how to complete a self-attestation form and to explore eligibility for the low-income discount rate, payment arrangements, and protected status under the Commission's Termination Rules.²

The Company remains committed to helping all customers navigate financial challenges and offers a number of other programs to support customers. The Company urges customers, especially those who are not eligible for protected status under the Termination Rules, to contact the Company to discuss available assistance to avoid service disruption.

Respectfully,

Greg Cornett President

cc: Speaker K. Joseph Shekarchi Linda George, Division Administrator Cynthia Wilson Frias, Esq., Commission Todd Bianco, Commission

¹ The Narragansett Electric Company d/b/a Rhode Island Energy ("Rhode Island Energy" or the "Company").

² Rules and Regulations Governing the Termination of Residential Electric, Gas, and Water Service, 810-RICR-10-00-1, as modified by Agreement and Consent Order Between the Parties dated August 7, 2023, Civil Action No. PC-15-4214.